### **Snow/Emergency Service**

During snow conditions, service on this route may be interrupted due to inoperable road conditions. In the rare event that Metro declares an emergency, it will not operate. Visit kingcounty.gov/metro/snow and sign up for Transit Alerts to stay informed during adverse conditions, or call the reservation office at 855-233-6043.

Durante las condiciones de nieve, el servicio en esta ruta puede ser interrumpido debido a condiciones de carretera inoperables. En el raro caso de que Metro declare una emergencia, no funcionará. Visite kingcounty.gov/metro/snow y regístrese para recibir alertas de tránsito para mantenerse informado durante condiciones adversas, o llame a la oficina de reservas al 855-233-6043.

#### **ORCA Card**

Metro Transit and eight other Puget Sound transportation agencies (Community Transit, Everett Transit, Kitsap Transit, Pierce Transit, Sound Transit, Seattle Streetcar, King County Water Taxi, the Seattle Center Monorail and Washington State Ferries) use a common fare-payment system called ORCA (One Regional Card for All). The ORCA card works as cash or a pass, and it automatically tracks the value of your fares and transfers, letting you move easily between the participating transportation systems.

Get your ORCA card online at www.orcacard.com, by phone at 1-888-988-6722 (ORCA) or WA Relay: 711 (1-888-889-6368), at ticket vending machines in Sounder and Link rail stations, or at one of the transit agency customer service offices. The ORCA website also provides information on how to use the card, as well as locations at which they can be reloaded with a new pass or additional cash.



Metro buses have bike racks that hold three bikes and are easy to use. There is no extra charge for ow the instructions posted near

your bike. Follow the instructions posted near the rack. A bike loading video and other bike information is available on Metro's website.

#### **How to Pay**

At all times, pay your fare **when you board** the bus. Pay with cash (exact fare; drivers do not carry change), ticket or with a convenient regional ORCA card. Show your activated Transit GO Ticket (mobile ticket) or valid transfer to the driver. Metro transfers are valid on Metro, only. See "How to pay" on Metro's website for more information.

Pague su pasaje al abordar el autobús. Pague en efectivo (cantidad exacta; los conductores no tienen cambio), con tarjeta regional ORCA o muestre su boleto. Muestre su Transit GO Ticket activado (boleto electrónico) o su boleto transferible al conductor. Las transferencias son válidas sólo en Metro. Para mayor información, vea "Cómo pagar" en la página web de Metro.

# What To Pay Cuánto pagar

Adults (19 and older) Adultos (19 años y mayor)	\$2.75
<b>Youth</b> (6-18 yrs) <b>Jóvenes</b> (6-18 años)	\$1.50
ORCA LIFT Fare* Tarifa ORCA LIFT*	\$1.50
RRFP cardholders (registered seniors, Medicare, disabled) Titulares de tarjetas RRFP (personas mayores registradas, Medicare, discapacitados)	\$1.00

**Children** (thru age 5)
Four may ride **free** with person paying adult fare **Niños** (hasta los 5 años)
Pueden viajar hasta cuatro con una persona que paque la tarifa de adulto.

### A

#### **Transit Alerts**



Metro offers an alert subscription service via email or text. You choose the route information you want and we will send it to you. Go to Metro's website to sign up.

### ? Metro Customer Services

At Metro's Customer Services office you can buy ORCA cards, bus passes, senior permits and taxi scrip, get information about bus service, register for disability permits and retrieve items turned into Lost & Found.

King Street Center	
201 S Jackson St	
Monday-Friday	
8:30 a.m4:30 p.m.	

Lost & Found Monday–Friday 8:30 a.m.–1 p.m. 2 p.m.–4:30 p.m.

Seattle metro calling area	206-553-3000
Toll Free	1-800-542-7876
Hearing impaired	
Carpool/Vanpool	206-625-4500
Hearing Impaired WA Relay:	1-800-833-6388
Community Transit	1-800-562-1375
Pierce Transit	1-800-562-8109

#### **Accessible Formats**

People with disabilities who need this information in accessible formats may call 206-477-6066 (voice) or TTY Relay: 711.



This symbol indicates a change in service. Watch for it in buses, at bus stops, and at timetable displays.



Metro Customer Service 206-553-3000



Metro Website/Trip Planner kingcounty.gov/metro

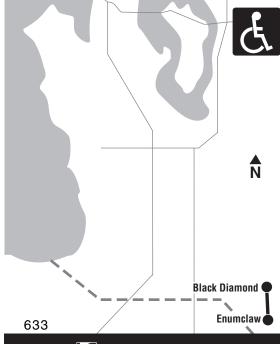


TTY/Hearing Impaired WA Relay: 711



# Black Diamond • Enumclaw Community Ride

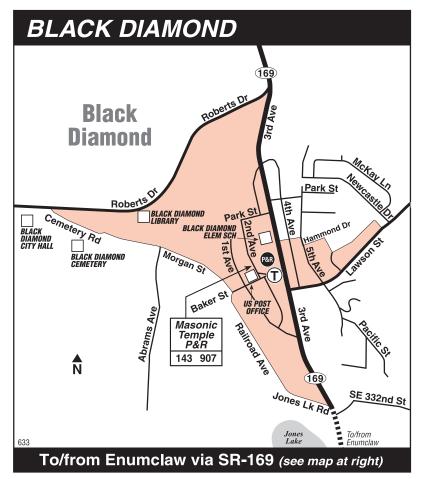
March 21 thru September 18, 2020
Del 21 de marzo al 18 de septiembre de 2020

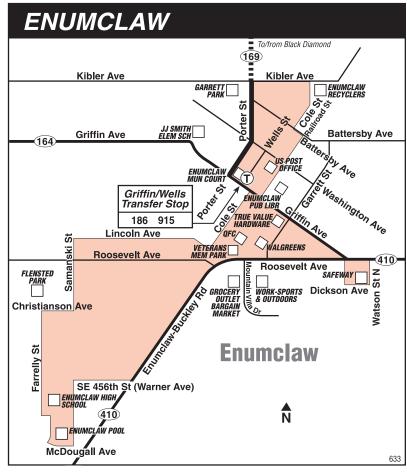




Moving forward together

<sup>\*</sup>Income Qualified \*Ingresos que reúnan los requisitos





#### MAP LEGEND / LEYENDA DEL MAPA

Limited or no stops between Black
Diamond and Enumclaw. Limitado o sin
paradas entre Black Diamond y Enumclaw.

Alternative/flexible service areas. By reservation only, at least 2 hours in advance. Áreas de servicio alternativeas / flexibles. Poro reserva. con al menos 2 horas de antelación.

TRANSFER POINT / PUNTO DE
TRANSFERENCIA: Route intersection for transferring to indicated route(s). Intersección de ruta para la transferencia para indicar la ruta o rutas.

PARK & RIDE: Free parking area. Zona de estacionamiento gratis.

Landmark El punto de referencia.

## Holiday Information/ Información sobre feriados

There is no service on this route on weekends or the following holidays. *No hay servicio en esta ruta los fines de semana ni el siguiente feriados:* 

Memorial Day May 25
Día de los Caídos el 25 de mayo
Independence Day (observed) July 3
Día de la independencia (observado) 3 de julio
Labor Day September 7

7 de septiembre

Día del Trabajo

## Need more information or assistance?

- · Visit Metro online at kingcounty.gov/metro
- Call Metro's Customer Information Office, 206-553-3000, Monday-Friday except for major/ county holidays (May 25, July 3 (observed) and Sept. 7)
- 6 a.m.-8 p.m. for trip planning assistance
- 8 a.m.–5 p.m. for ORCA assistance and customer comments

### Community Ride Service Information

The Black Diamond-Enumclaw Community Ride offers on-demand, flexible service in portions of the cities of Black Diamond and Enumclaw (see maps). The service provides transportation within the two cities, as well as transportation from one to the other — all on a demand-responsive basis. Service is provided at the following times:

• Monday-Friday 6:30 a.m. - 8:00 p.m.

#### Reservations/Variable Routing

You must reserve your ride at least two hours before your desired pick-up time, but you may also make reservations as far as 30 days in advance. Reservations will be taken on a first-come, first-served basis.

Reservations can be made by calling 1-855-233-6043 (voice), or 1-800-246-1646 (TTY) during the following hours:

Monday-Friday
 Saturday
 Sunday
 Sa.m. - 11 p.m.
 7:30 a.m. - 9:30 p.m.
 9:30 a.m. - 6:30 p.m.

Please leave a message at all other times.

You can also make reservations online at http://www.hopelink.org/programs/dart.htm

Although every effort will be made to provide origin-to-destination service, vans can not always provide full door-to-door service due to safety or other operational considerations (narrow streets, cul-de-sacs, etc.). You may need to board/deboard at a location a block or more away from the location you requested.



Get real-time bus arrival information on your mobile device.

Text your bus stop number to 62550.